# Getting to know your...

This is an illustrated guide that will help you understand the different parts to your kit and what they do.



# Waste Tank



### **Tube Extension Part**



# Installation

This printed guide is intended to provide you with all the information you need to install, use and maintain your Printer Potty waste ink kit.

# **Fitting Instructions**

To access the specific installation instructions for your printer:

#### visit: http://www.printerpotty.com/install/ 1.

- 2. Input your printer model number (eg: 1500, for the "Epson Photo 1500W")
- 3. Select your printer from the options listed (An information window will pop up for your chosen printer model)
- Locate the instructions via "Waste Ink Kits" > "Installation" 4.

Valve opens and c automatically with connector

Push forward

(Left) Click the relevant icon(s) to download/access the installation information 5.

These instructions will demonstrate the process for accessing and installing the extension tube and/or the connectors provided with your Printer Potty kit.

# **Connecting The Tank**

**Push & Rotate Clockwise** 

to connect

Identify the tank connector (see pg 3) and rotate this, clockwise, onto the valve as shown in fig. 1 (left).

**Tip:** The valve consists of a clear body and a light blue silicon material. This does not need to be removed, pierced or otherwise altered.

The valve material will open automatically, as the connector is pushed in and rotated on.

# Release/Check Tube Clamp

Rotate Anti-clockwise to release

The kits all include a clamp (fig. 2 – left) that can pinch the tube closed to stop ink flowing through the tube.

Make sure this clamp is open and allowing waste ink to flow.

Tip: If the tube remains pinched, refer to the Troubleshooting guide for information on how to restore the tube to normal.

Video/slideshow and a downloadable (PDF) version of this guide can be found at:

### http://www.printerpotty.com/basics

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fig.2

fig.1







# Emptying Waste Tank

This section covers emptying the tank and the proper disposal of the waste ink.

### **Disconnect/Dispose**

- Turn off the printer. 1.
- 2. Pinch/Close the tube clamp to stop any leaks from the tube.
- Place the tank on some newspaper or other material to catch any drops/spills. 3.
- 4. Angle the tank upwards slightly so that waste ink is below the valve level. ---- $\rightarrow$
- Disconnect the tank connector by rotating it, anti-clockwise, off the valve. 5.
- 6. Carry the tank to a sink and place in the bottom.
- 7. Locate a disposable container (old plastic milk bottle, juice container, etc) with a good lid.
- Remove the tank lid by popping retaining clips. 8.
- 9. Tip the waste ink into the disposable container and seal shut.
- 10. Dispose of the container in your outside bin.

#### Reconnect/Resume

- 11. Wipe down the waste tank with a paper towel then replace and lock down the tank lid. (i) Note: Rotate lid so vent hole is located near the tank valve.
- 12. Return tank to printer and reconnect by rotating tank connector (clockwise) on to the valve.
- 13. Undo the tube clamp and ensure the tube is fully open.
- 14. Turn printer back on and resume normal use.

# Additional Tips

- A You might want to wear gloves and/or an apron to protect skin/clothing.
- (i) Recommended: Empty your waste tank every month and when the tank is 50% + full.
- For added security, when moving the waste tank, place it in another waterproof container to contain any ink leakage.

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- Please DO NOT put the waste ink container in any bin inside the house!
- Please DO NOT dispose of the waste ink down your drain.
- (Water processing plants are not designed to process the chemicals in inks properly)
- Place your waste ink tank over an absorbent surface/material to catch any spills.
- You do not need to reset your printers waste counter each time you empty the tank.
- Avoid letting the waste tank fill beyond half full to reduce the potential for spills/accidents. (Don't tempt fate!)
- Remember to clean up any ink spills.

Additional information and/or tips regarding waste ink disposal will be available at:

#### http://www.printerpotty.com/disposal

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printer





# Troubleshooting

Having a problem? Use the suggestions below to identify and resolve most issues.



# Pinched Tubing

You can restore normal tube shape by removing the tubing part from your printer and then carefully immersing the affected tube area into freshly boiled water.

WARNING: Direct contact with boiling/boiled water will cause injury Place the boiled/boiling water in a suitable container, in a sink to contain any spillage. Use insulated forceps or a similar tool to hold/place the tubing in the water.

# Minimal/No-Ink-Flow Into Waste Tank

#### Possible Causes:

- Tube clamp is closed/pinched shut
- Connection to tank not fully rotated on
- Vent hole (in tank lid) blocked/covered
- Clog in the waste tube
- CIS-System/Cartridge vent hole plugged/blocked
- CIS-System feed tubes kinked/folded or pinched
- Printer unused for long time (clogged everything!)

#### Possible solutions:

- Undo clamp (if closed)
- Check tube for any kinks/folds or pinching from printer case, installation process, etc...
- Disconnect, then reconnect tank connector to valve
- Locate and clear vent hole (if blocked)
- Disconnect tank connector from valve, open tank lid, drape tube end into tank and secure *(with tape)* so it will expel waste ink into the tank then complete single printhead cleaning routine. If waste flows this way but not when connected to tank, contact support.
- Check your CIS system or cartridges are installed/setup properly
- Try pooling warm water in printhead resting/cleaning pad area then gently pull through waste tube using a syringe
- If everything is clogged up, contact support.

Additional troubleshooting tips, specific solutions and updated information are all available at:

### http://www.printerpotty.com/trouble

Need help? You can contact support using the information provided at:

#### http://www.printerpotty.com/support

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